

2012 ARMOR WARRANTY PROGRAM

USA Made bags

Any bag made by Armor Products in the USA is warranted for repair for the life of the bag. Armor will always repair any USA made bag to the best of our ability, as long as the customer wishes to send it back for repair. This is a repair warranty, not a replacement warranty, unless new product is found to be defective.

Imported Products

Armor® will repair or replace bags that are found to have Manufacturers Defects (defects in workmanship that cause the failure of component parts (wheels, zippers, handle, buckles and stitching).

Armor® will repair or replace, free of charge, for **1 (one) year** from the date of sale, when used under normal conditions. Repair or replacement is at Armor's discretion.

Armor® will attempt to repair any product for the life of the bag; charges and freight may apply for any bag over 1 year old.

Armor will do everything possible to repair a bag to new condition but makes no claim to return the bag to new condition, or to the extended availability of repair parts.

General Warranty Information

“Normal Conditions” means: The use of the product under conditions and circumstances generally accepted as normal for the product. Normal conditions DO NOT include usage that causes abrasion, abuse by carriers, dragging the bag off its wheels, over loading or over weighting the bag, normal wear and tear caused by extended use in sun or saltwater conditions.

Not all products offered by Armor are meant to be used as dive gear bags. Some bags are designed to be travel bags, and are not designed for exposure to saltwater. Bag #130 (Travel Carry-on) is not warranted for exposure to saltwater.

Abrasion, or the results thereof, abuse by the owner or commercial carriers, or the carrying of weights (including integrated weight in a BC) are not covered under warranty.

Zippers are not warranted against corrosion or damage due to abuse or wear and tear. When cleaned after exposure to saltwater the zippers will continue to serve you well.

Armor reserves the right to repair or replace the product. Armor has a professional repair staff, and will repair the product as well as possible, but does not guarantee that the product will be repaired to like new condition.

Return Goods Policy and Action: Before replacing a bag you assume to be defective contact Armor. After talking to a representative at Armor, a decision will be made on how to handle the issue. If you are returning a bag for repair, get a Return Authorization Number (RA#). Always include name/address/phone number and explanation with the

product. It is your responsibility to cover the cost of shipping to Armor. Armor will repair or replace and return the product to you free of charge if the repair/replacement is covered under warranty.

Even when not under warranty Armor will still repair, or attempt to repair, any Armor bag, at the customer's expense, often at little or no cost other than shipping.

NON-WARRANTY ISSUES

- a. Purchasing an Armor product from anyone other than an authorized Armor dealer renders any and all warranties null and void.
- b. Armor does not warranty for abrasion.
- c. Armor does not warranty for abuse by the owner or commercial carriers.
- d. Armor does not warrant its bags for carrying tanks or weight, including weight left in Integrated Buoyancy Compensator (BC) pockets.
- e. Armor does not warrant metal zippers (except stainless steel) against saltwater corrosion.
- f. Armor reserves the right to repair or replace any warranted item. Any dealer intending to replace a product rather than send it back for repair should check with Armor first.
- g. For warranty purposes the effective date is the date of sale to the end user if supported by a sales receipt showing the date the product was sold, otherwise the effective date is the date the product was sold to the dealer.
- h. Armor's warranty is valid only as long as the company remains in existence.
- i. The warranty is not valid for products used in rental programs, commercial enterprises or government organizations.